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REPORT ON THE EVALUATION OF THE PRIDA TRAIN THE TRAINERS WORKSHOP ON INTERNET GOVERNANCE HELD ON THE 27th TO 31st MAY 2019 IN ADDIS ABABA, ETHIOPIA.

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I.   INTRODUCTION

Train the Trainer (ToT) workshop on Internet Governance track of the Policy and Regulation Initiative for Digital Africa (PRIDA) was held on the 27th to 31st May 2019 in Addis Ababa, Ethiopia. It was attended by roughly 70 participants from 33 countries. Participant included focal points of the PRIDA project, national and regional IGF coordinators/conveners and other selected participants representing African Internet stakeholder groups (public sector, civil society, business community and academia) from member states of the African Union.

The workshop was conducted using 11 modules comprising:

- Module 1: Overview of Internet Governance Concepts, Institutions and Historical perspective
- Module 2: Techniques for mapping internet Governance Issues, Stakeholders and decision-making points
- Module 3: internet infrastructure, architecture, standards, codes, and protocols
- Module 4: cybersecurity and critical infrastructure protection
- Module 5: legal and regulatory aspects of internet governance
- Module 6: the digital economy and internet governance
- Module 7: ICT in development, digital policies, and internet governance
- Module 8: Socio-cultural aspect of internet governance
- Module 9: the rights aspects of internet governance
- Module 10: mapping internet governance institutions and stakeholders
- Module 11: addressing internet governance issues in Africa- strategies towards a common regional position.

An evaluation was conducted to ascertain participants' satisfaction of the training modules based on the *Content*, *Trainers* and *Practical Exercises* of the modules carried out during the training. The evaluation also sought recommendations and suggestions from participants on the workshop. A grading scale from 1 - 5 was used to allow participants to indicate their satisfaction on the content, trainers and practical exercises of the modules during the workshop. On the whole 54 of the participants submitted their completed evaluation forms. The following is the grading scale used for the evaluation:

1- Poor; 2- Fair; 3- Good; 4- Very Good; 5- Excellent

II. ANYLYSIS OF FEEDBACK ON WORKSHOP EVALUATION CRITERIA

Generally, on the **Content** for the workshop, an average of 22.45 respondents representing 41 percent of the participants replied that the content of the 11 modules was very good and 13.91 respondents representing 26 percent responded with excellent overall content. Only 1.09 respondents representing 2 percent believed that the 11 modules had poor content.

With regard to **Trainers**, an average of 20.18 respondents representing 38 percent of the participants thought that the Trainers for the workshop were very good and delivered well and 14.73 respondents representing 27 percent of the participants said that the Trainers were excellent for the workshop. Only 0.45 respondents representing 1 percent believed that the trainers were poor.

As far as the **Practical Exercises** are concerned, 20.45 respondents representing 38 percent of the participants responded that the practical exercises were very good and 14.73 respondents representing 28 percent of the participants thought that the Practical Exercises were excellent. Only 0.4 respondents on the average representing 1 percent of the participant believed that the practical exercises were poor.

The Table and figures below show the average respondents to the evaluation of the train the trainers' workshop on Internet Governance

	CONTENT	TRAINERS	PRACTICALS
POOR	1.09	0.45	0.4
FAIR	6.18	3.36	3.45
GOOD	9.45	12.27	11.45
VERY GOOD	22.45	20.18	20.45
EXCELLENT	13.91	14.73	14.73
NO RESPONSE	1.09	2.64	3.08

Table 1: Summary of the Average figures of the content, trainer and practical exercises of the evaluation
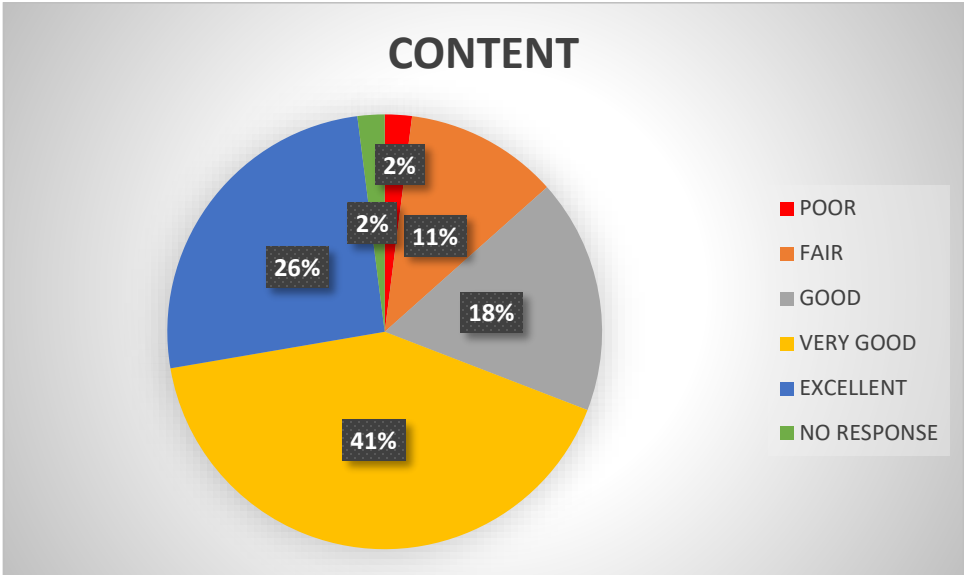
Figure 1:: Graphical representation of the average respondents to the evaluation of the Content
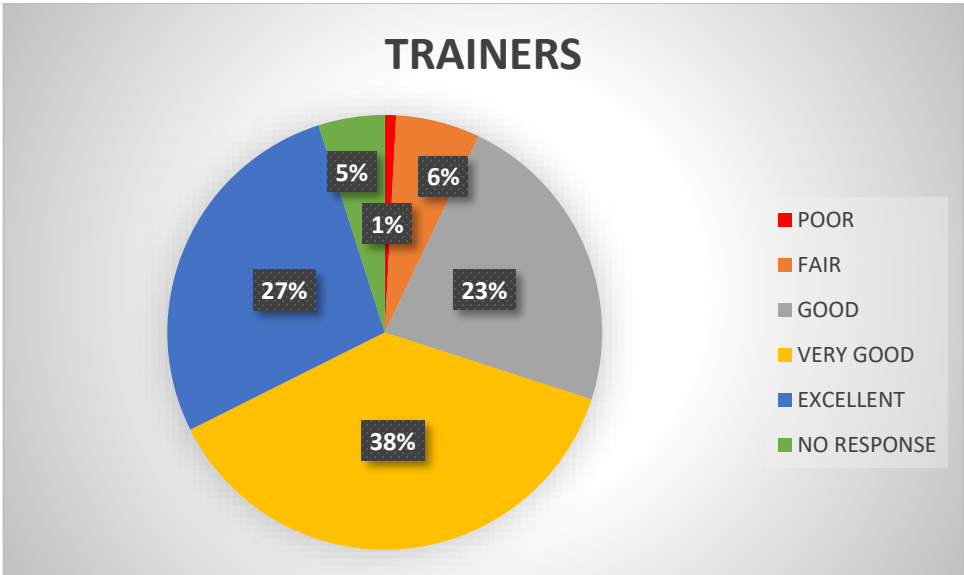

Figure 2: Graphical representation of the average respondents to the evaluation of the Trainers
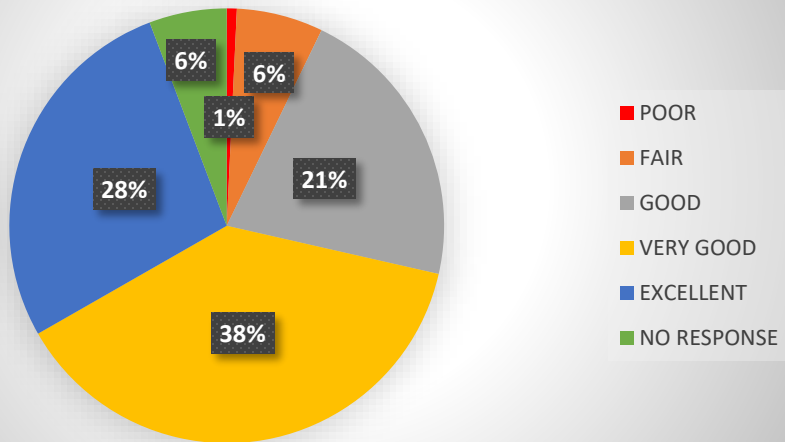
Figure 3: Graphical representation of the average respondents to the evaluation of the Practical Exercises

III.   ANYLYSIS OF FEEDBACK ON INDIVIDUAL WORKSHOP MODULES

Module 1: Overview of Internet Governance Concepts, Institutions and Historical perspective

On the Content in module 1, 46.3 percent of the participants responded that the content was very good and 21.1 percent thought it was excellent. Only 1.9 percent of the participants believed it was poor. The Table and figure below show the participants' response to module 1 content.

CONTENT

	No. of Respondents	% of total Resp.
POOR	1	1.9
FAIR	8	14.8
GOOD	7	13.0
VERY GOOD	25	46.3
EXCELLENT	13	24.1
Total	54	100.0
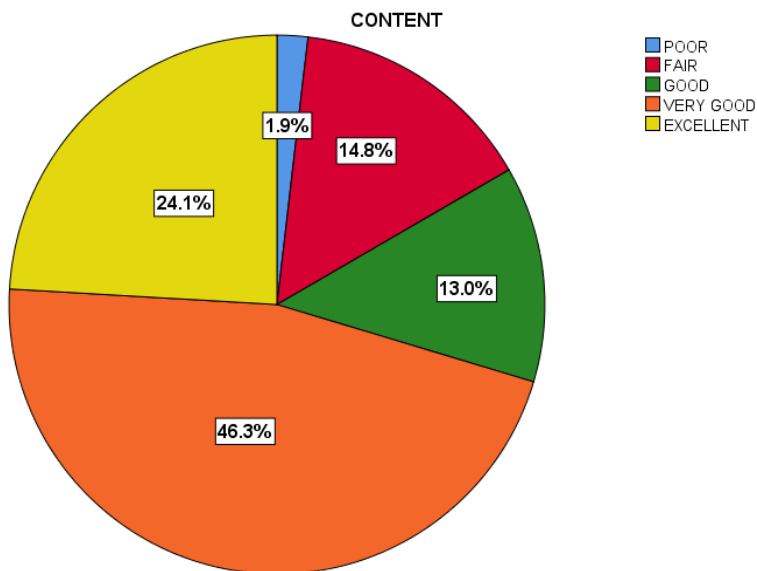
Regarding module 1 Trainers, 38.9 percent of the participants responded that the Trainers were very good and 26.4 thought the trainers were excellent. Only 1.9 percent of the participants said that the Trainers were poor. The Table and figure below show the participants' response to the Trainers delivery on module 1.

TRAINER

|	No. of Respondents	% of total Resp.
POOR	1	1.9
FAIR	6	11.3
GOOD	11	20.8
VERY GOOD	21	39.6
EXCELLENT	14	26.4
Total	53	100
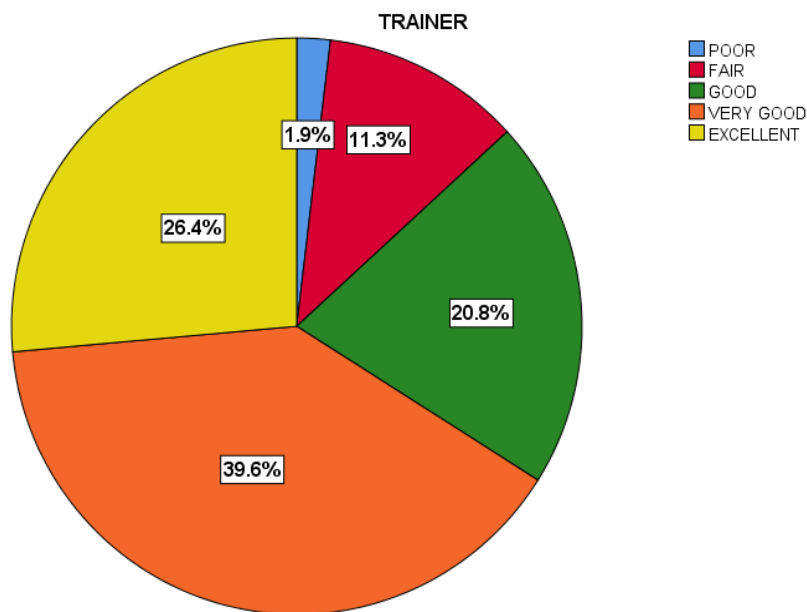
NO RESPONSE	1	1.9
Total	54	100.0

On module 1 Practical Exercises, 49.0 percent of the participants responded that the practical exercises were very good and 27.5 percent said that the Practical Exercises were excellent. Only 7.8 percent of the participant thought the practical exercises were fair. There was no participant who thought that the practical exercises was poor. The Table and figure below show the participants' response to the practical exercises on module 1.

PRACTICAL EXERCISESS

	No. of Respondents	% of total Resp.
FAIR	4	7.8
GOOD	8	15.7
VERY GOOD	25	49.0
EXCELLENT	14	27.5
Total	51	100
NO RESPONSE	3	5.6
Total	54	100.0
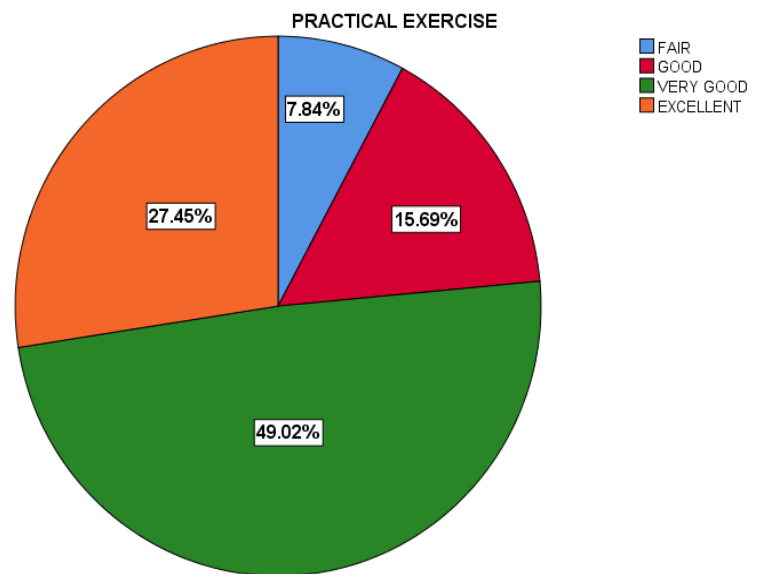
PRACTICAL EXERCISE

FAIR
GOOD
VERY GOOD
EXCELLENT

7.84%
27.45%
15.69%
49.02%

**Module 2: Techniques for mapping internet Governance Issues, Stakeholders and decision-making points**

On the content in module 2, 42.3 percent of the participants responded that the content was very good and 17.3 responded it was excellent. Only 1.9 percent of the participant responded it was of a poor content. The table and figure below shows the participants response on the module 2 content

CONTENT

	No. of Respondents	% of total Resp.
POOR	1	1.9
FAIR	4	7.7
GOOD	15	28.8
VERY GOOD	22	42.3
EXCELLENT	9	17.3
Total	52	100
NO RESPONSE	2	3.7
Total	**54**	**100.0**
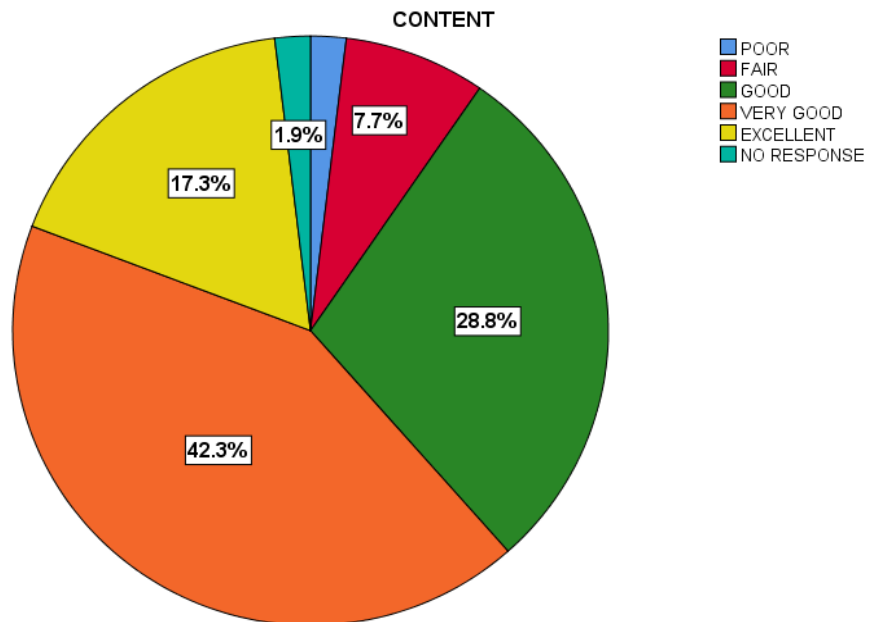
Regarding Trainers in module 2 39.2 percent of the participants responded that the Trainers were very good and 21.6 responded the trainers were excellent. Only 2 percent of the participants responded the Trainers were poor on their delivery. The Table and figure below show the participants' response on the Trainers delivery in module 2.

TRAINER

|	No. of Respondents	% of total Resp
POOR	1	2.0
FAIR	2	3.9
GOOD	16	31.4
VERY GOOD	20	39.2
EXCELLENT	11	21.6
Total	51	100
NO RESPONSE	3	5.6
Total	**54**	**100.0**
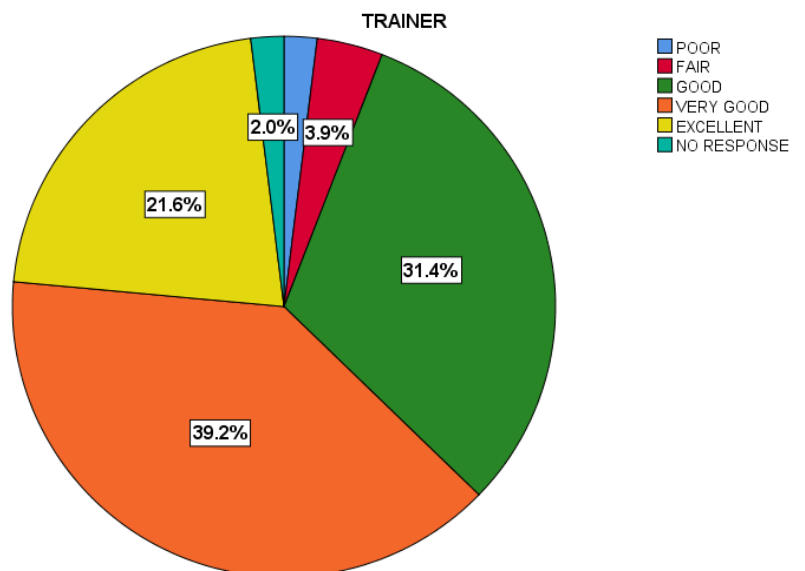
On the practical exercises in module 2, 42 percent of the participants responded that the practical exercises was very good in module 2 and 24 percent responded that the practical exercises was excellent. Only 2 percent of the participants responded the practical exercises was fair. No participant responded the practical exercises was poor. The table and figure below shows the participants response to the practical exercises on module 2.

PRACTICAL EXERCISES

	No. of Respondents	Percent
FAIR	1	2.0
GOOD	15	30.0
VERY GOOD	21	42.0
EXCELLENT	12	24.0
Total	54	100.0

PRACTICAL EXERCISE
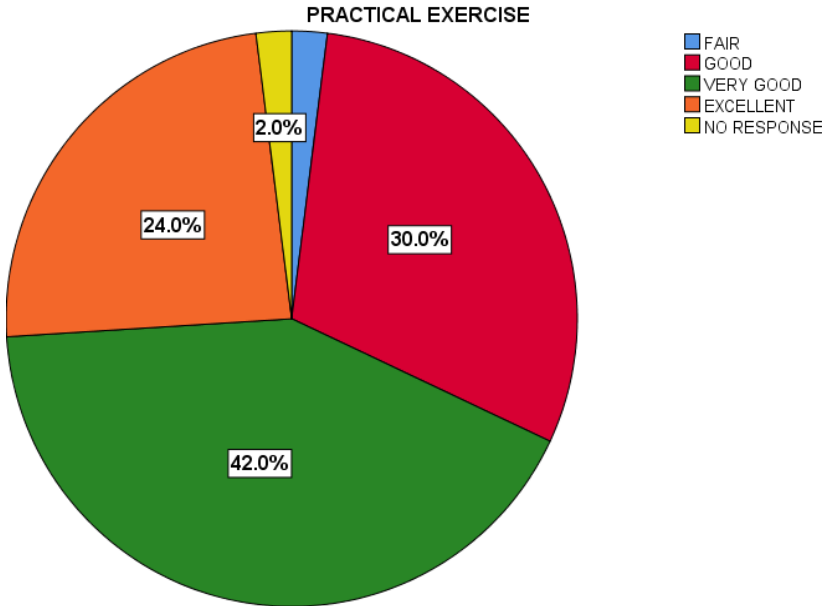
Module 3: internet infrastructure, architecture, standards, codes, and protocols

On content in module 3, 38.9 percent of the participants responded that the content was very good and 18.5 responded the content was excellent. Only 1.9 percent of the participant responded that the content was poor. The Table and figure below show the participants' response to the module 3 content.

CONTENT

	No. of Respondents	Percent
POOR	1	1.9
FAIR	7	13.0
GOOD	15	27.8
VERY GOOD	21	38.9
EXCELLENT	10	18.5

CONTENT
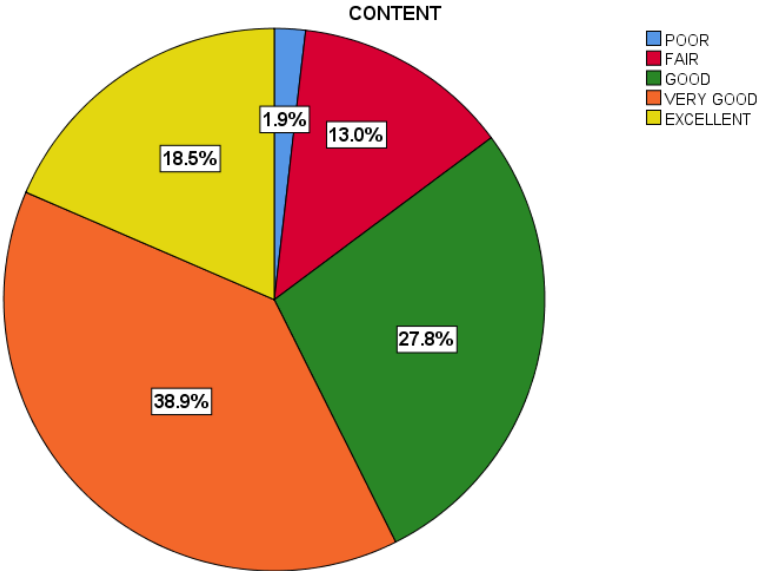
Total	54	100.0

Regarding Trainers in module 3, 46.2 percent of the participants responded that the Trainers were very good and 25 percent responded the trainers were excellent. Only 1.9 percent of the participants responded the Trainers were poor on their delivery. The Table and figure below show the participants' response to the Trainers delivery in module 3.

TRAINER

	No. of Respondents	Percent
POOR	1	1.9
FAIR	4	7.7
GOOD	10	19.2
VERY GOOD	24	46.2
EXCELLENT	13	25.0
Total	54	100.0
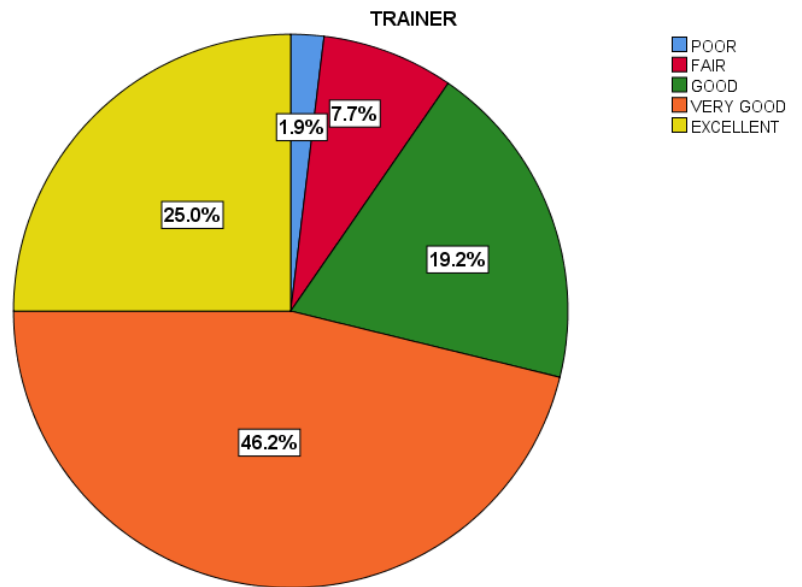
On practical exercises in module 3, 49.0 percent of the participants responded that the practical exercises was very good and 27.5 percent responded the practical exercises was excellent. Only 7.8 percent of the participant responded the practical exercises was fair. No participant responded the practical exercises was poor. The Table and figure below show the participants' response to the practical exercises on module 3.

PRACTICAL EXERCISES

	No. of Respondents	Percent
FAIR	6	11.5
GOOD	13	25.0
VERY GOOD	20	38.5
EXCELLENT	12	23.1

Total	52	96.3

Module 4: cybersecurity and critical infrastructure protection
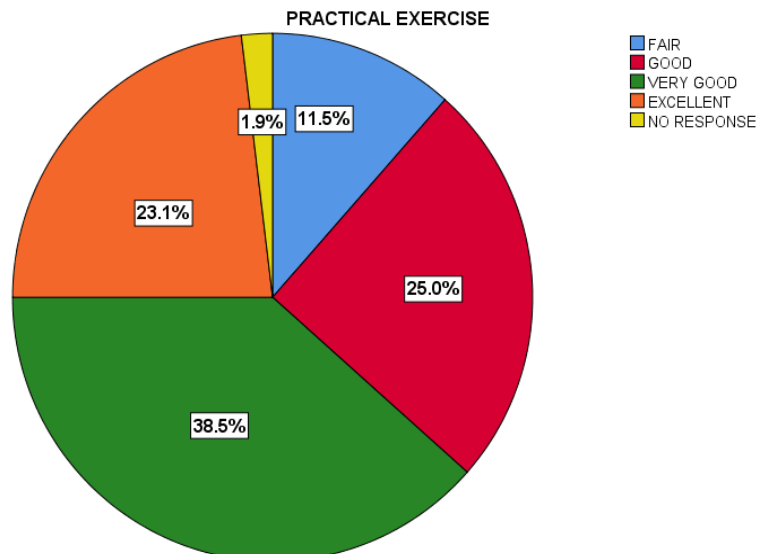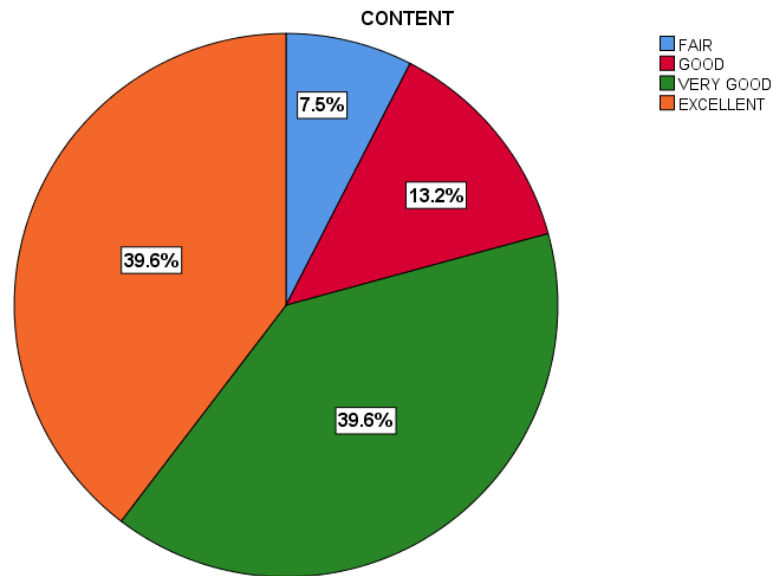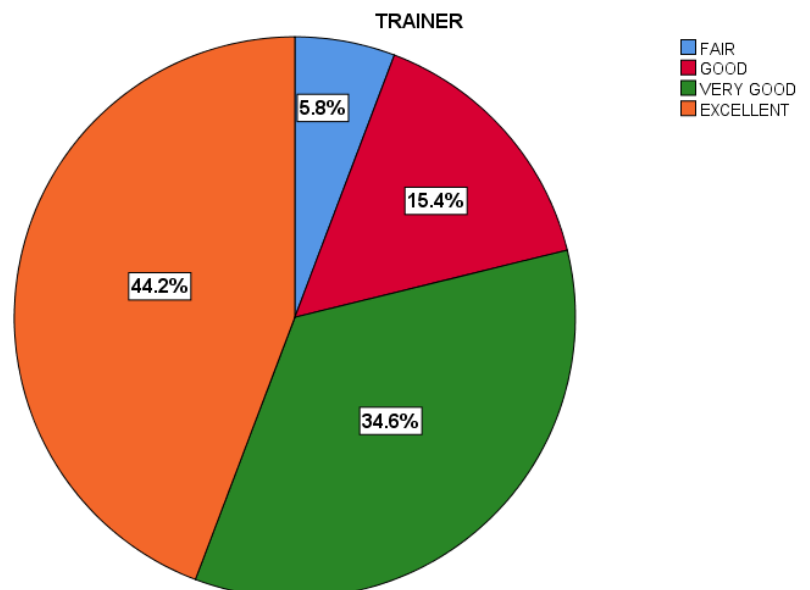
On content in module 4, 39.6 percent of the participants responded that the content was both very good and excellent whiles 7.5 percent of the participants responded the content was fairly designed. No participant responded of poor content. The Table and figure below show the participants' response to the module 4 content.

CONTENT

	No. of Respondents	Percent
FAIR	4	7.5
GOOD	7	13.2
VERY GOOD	21	39.6
EXCELLENT	21	39.6
Total	53	98.1

CONTENT

Regarding Trainers in module 4, 42.6 percent of the participants responded that the Trainers delivered excellently and 33.3 percent responded the trainers were very good. Only 5.6 percent of the participants responded that the Trainers were fair in their delivery. The Table and figure below show the participants' response to the Trainers delivery in module 4.

TRAINER

	No. of Respondents	Percent
FAIR	3	5.6
GOOD	8	14.8
VERY GOOD	18	33.3
EXCELLENT	23	42.6
Total	52	96.3
NO RESPONSE	2	3.7

TRAINER

|		
Total	54	100.0

On the practical exercises in module 4, 37 percent of the participants responded that the practical exercises was excellent and 29.6 percent responded the practical exercises was very good. Only 7.4 percent of the participant responded the practical exercises was fair. No participant responded the practical exercises was poor. The Table and figure below show the participants' response to the practical exercises on module 4.

PRACTICAL EXERCISES

	No. of Respondents	Percent
FAIR	4	7.4
GOOD	12	22.2
VERY GOOD	16	29.6
EXCELLENT	20	37.0
Total	52	96.3
NO RESPONSE	2	3.7
Total	54	100.0

PRACTICAL EXERCISE

FAIR 7.7%
GOOD 23.1%
VERY GOOD 30.8%
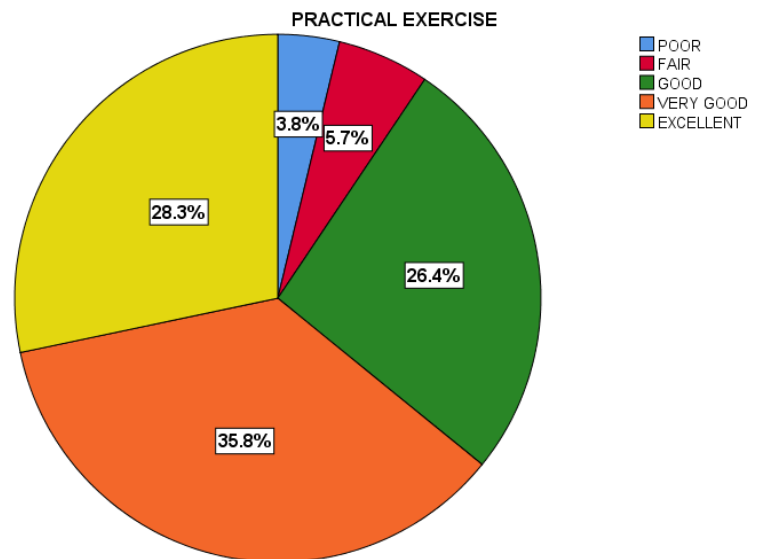EXCELLENT 38.5%
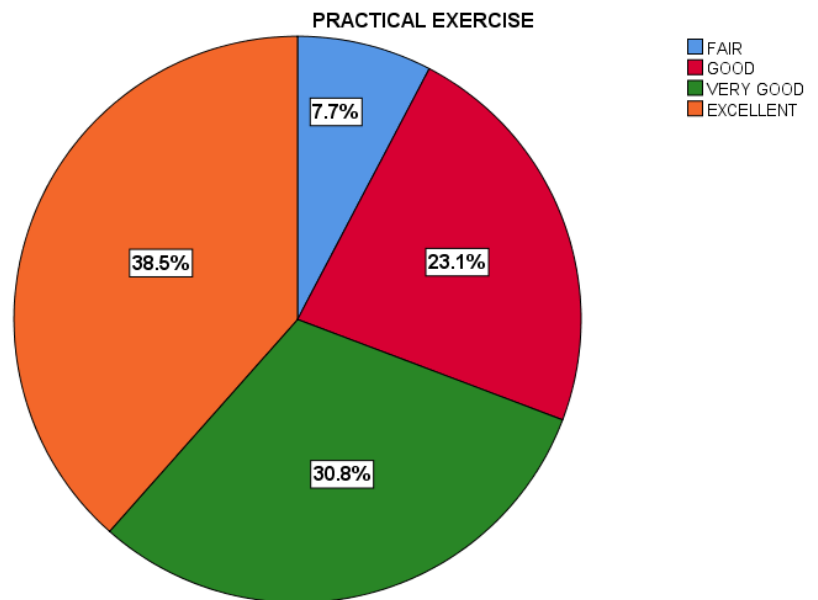
Module 5: legal and regulatory aspects of internet governance

On content in module 5, 44.4 percent of the participants responded that the content was very good and 24.1 responded it was excellent. 16.7 percent of the participants responded that the content was of a fairly content designed. The Table and figure below show the participants' response to the module 5 content.

CONTENT

	No. of Respondents	Percent
FAIR	9	16.7
GOOD	8	14.8
VERY GOOD	24	44.4
EXCELLENT	13	24.1
Total	54	100.0

PRACTICAL EXERCISE

Legend: POOR, FAIR, GOOD, VERY GOOD, EXCELLENT

3.8% 5.7% 28.3% 26.4% 35.8%

Regarding Trainers in module 5, 37 percent of the participants responded that the Trainers were very good and 27.8 responded the trainers were excellent in their delivery. 7.4 percent of the participants responded the Trainers delivered fairly. No participant thought that there was poor delivery by the trainers. The Table and figure below show the participants' response to the Trainers delivery on module 5.

TRAINER

	No. of Respondents	Percent
FAIR	4	7.4
GOOD	14	25.9
VERY GOOD	20	37.0
EXCELLENT	15	27.8
Total	53	98.1
NO RESPONSE	1	1.9
Total	54	100.0

TRAINER

Legend: FAIR, GOOD, VERY GOOD, EXCELLENT

7.5% 28.3% 26.4% 37.7%
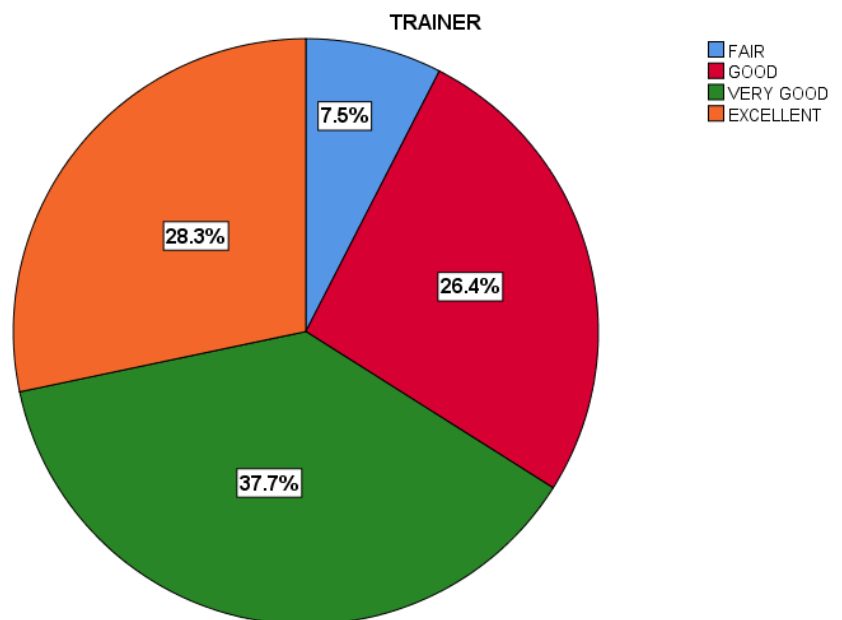
On the practical exercises in module 5, 35.2 percent of the participants responded that the practical exercises was very good and 27.8 percent responded the practical exercises was excellent. Only 3.7 percent of the participants responded the practical exercises was poor. The Table and figure below show the participants' response to the practical exercises on module 5.

PRACTICAL EXERCISES

|	No. of Respondents	Percent
POOR	2	3.7
FAIR	3	5.6
GOOD	14	25.9
VERY GOOD	19	35.2
EXCELLENT	15	27.8
Total	53	98.1
NO RESPONSE	1	1.9
Total	54	100.0
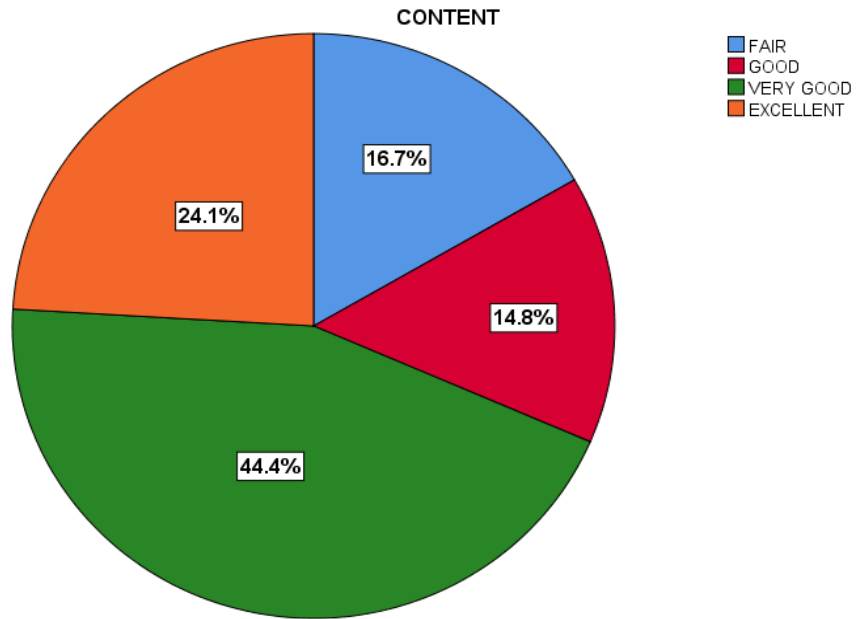
Module 6: the digital economy and internet governance

On the content in module 6, 53.7 percent of the participants responded that the content was very good and 22.2 percent responded it was excellent. Only 1.9 percent of the participants responded it was of a poor content. The Table and figure below show the participants' response to the module 6 content.

CONTENT
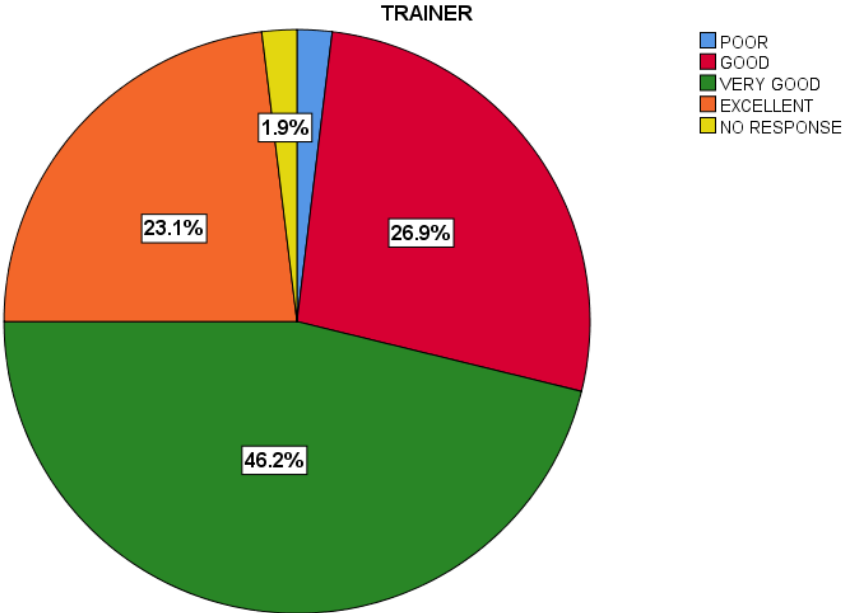
	No. of Respondents	Percent
POOR	1	1.9
FAIR	7	13.0
GOOD	5	9.3
VERY GOOD	29	53.7
EXCELLENT	12	22.2
Total	54	100.0
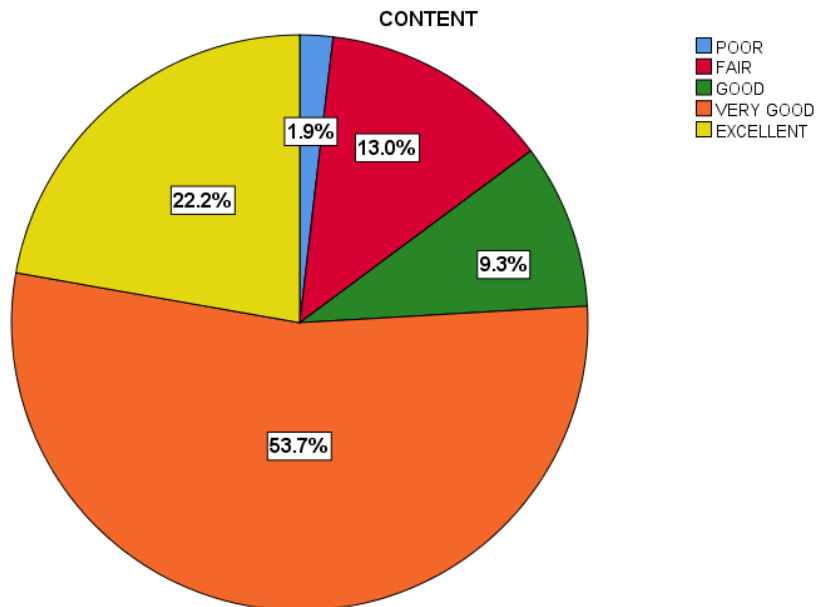
Regarding Trainers in module 6, 44.4 percent of the participants responded that the Trainers were very good and 22.2 percent responded the trainers were excellent in their delivery. Only 1.9 percent of the participants responded the Trainers were poor on their delivery. The Table and figure below show the participants' response to the Trainers delivery in module 6.

TRAINER

	No. of Respondents	Percent
POOR	1	1.9
GOOD	14	25.9
VERY GOOD	24	44.4
EXCELLENT	12	22.2
Total	52	96.3
NO RESPONSE	2	3.7
Total	54	100.0

On the practical exercises in module 6, 44.4 percent of the participants responded that the practical exercises was very good and 25.9 percent responded the practical exercises was excellent. Only 1.9 percent of the participants responded the practical exercises was poor. The Table and figure below show the participants' response to the practical exercises on module 6.

PRACTICAL EXERCISES

	No. of Respondents	Percent
POOR	1	1.9
FAIR	3	5.6
GOOD	8	14.8
VERY GOOD	24	44.4
EXCELLENT	14	25.9
NO RESPONSE	1	1.9
Total	51	94.4
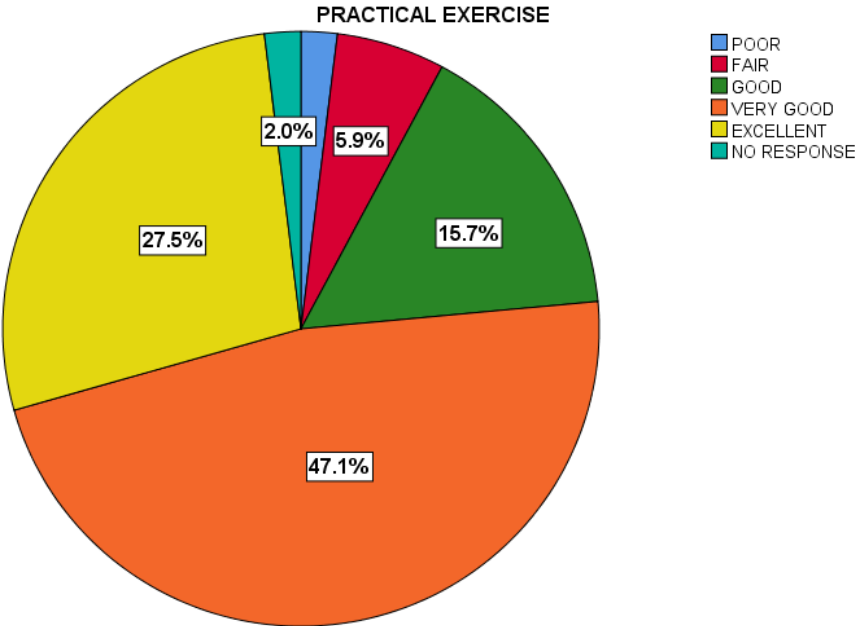
**Module 7: ICT in development, digital policies, and internet governance**

On content in module 7, 42.6 percent of the participants responded that the content was very good and 20.4 responded it was excellent designed. Only 1.9 percent of the participant responded it was of a poor content. The Table and figure below show the participants' response to the module 7 content.

CONTENT

	No. of Respondents	Percent
POOR	1	1.9
FAIR	8	14.8
GOOD	10	18.5
VERY GOOD	23	42.6
EXCELLENT	11	20.4
Total	54	100.0

CONTENT
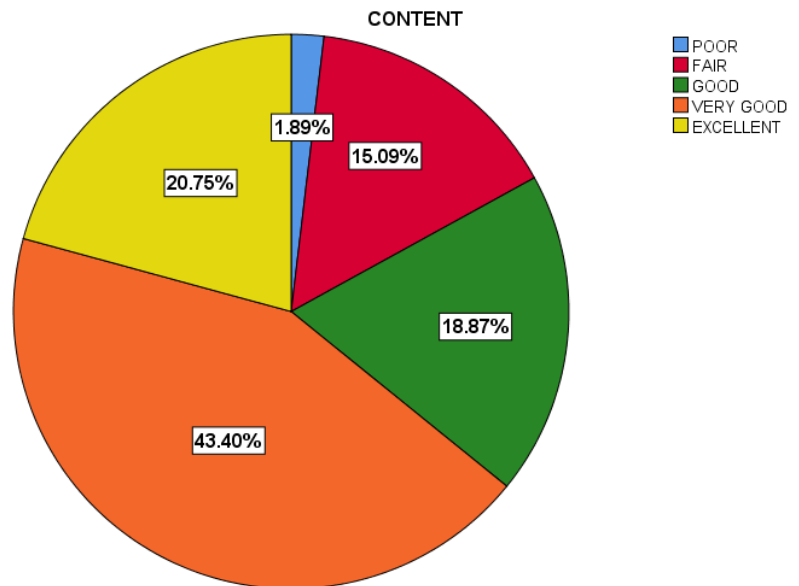
Regarding Trainers in module 7, 42.6 percent of the participants responded that the Trainers were very good and 22.2 percent responded the trainers were excellent in their delivery. 11.1 percent of the participant responded the Trainers delivered fairly. The Table and figure below show the participants' response to the Trainers delivery on module 7.

TRAINER

	No. of Respondents	Percent
FAIR	6	11.1
GOOD	11	20.4
VERY GOOD	23	42.6
EXCELLENT	12	22.2
Total	53	98.1
NO RESPONSE	1	1.9

TRAINER

|		
Total	54	100.0
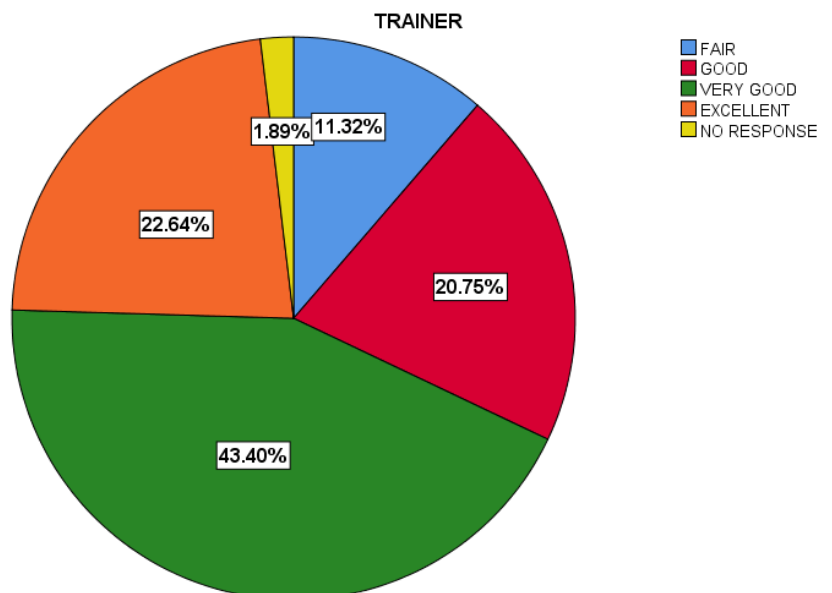
On the practical exercises in module 7, 38.9 percent of the participants responded that the practical exercises was very good and 20.4 percent responded the practical exercises was excellent. Only 1.9 percent of the participants responded the practical exercises was poorly conducted. The Table and figure below show the participants' response to the practical exercises on module 7.

PRACTICAL EXERCISES

|	No. of Respondents	Percent
POOR	1	1.9
FAIR	3	5.6
GOOD	13	24.1
VERY GOOD	21	38.9
EXCELLENT	11	20.4
Total Valid	49	90.7
NO RESPONSE	5	9.3
Total	54	100.0

PRACTICAL EXERCISE
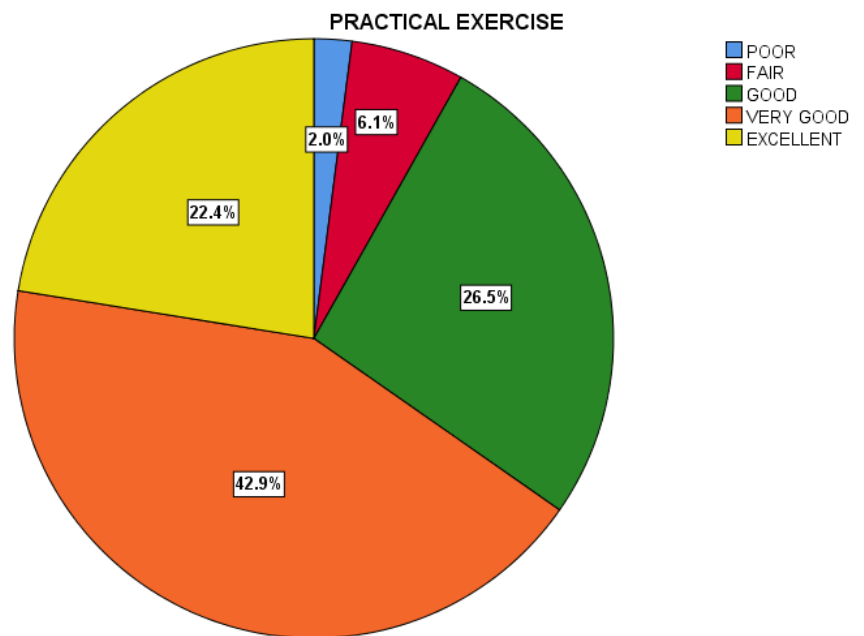
Module 8: Socio-cultural aspect of internet governance

On the content in module 8, 38.5 percent of the participants responded that the content was very good and 25 percent responded it was excellently designed. Only 2.1 percent of the participants responded it was of a poor content. The Table and figure below show the participants' response to the module 8 content.

CONTENT

	No. of Respondents	Percent
POOR	2	3.8
FAIR	5	9.6
GOOD	12	23.1
VERY GOOD	20	38.5
EXCELLENT	13	25.0
NO RESPONSE	3	3.2
Total	54	100.0

CONTENT
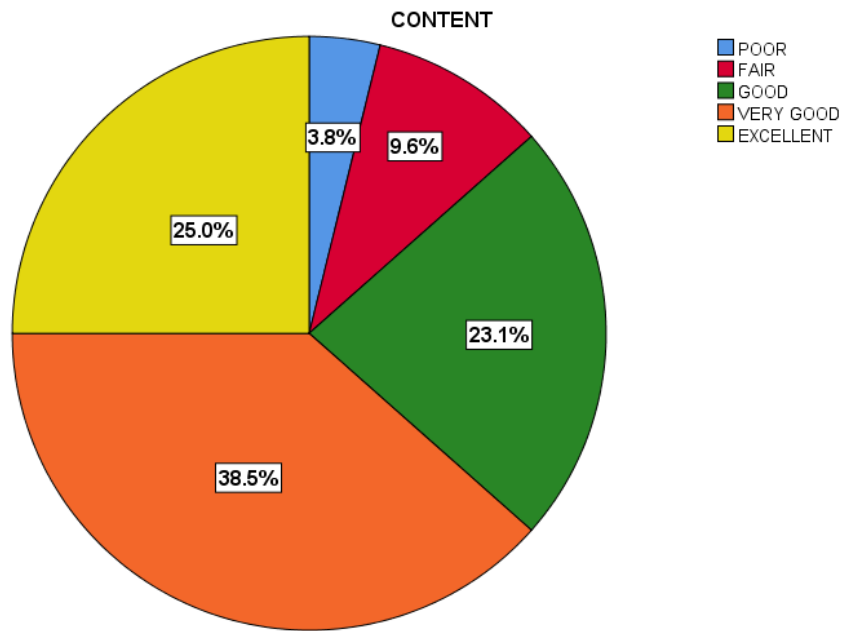
Regarding Trainers in module 8, 34.0 percent of the participants responded that the Trainers were very good and 30 percent responded the trainers were excellent. 6 percent of the participants responded the Trainers were fair in their delivery. The Table and figure below show the participants' response to the Trainers delivery on module 8.

TRAINER

|	No. of Respondents	Percent
FAIR	3	6.0
GOOD	15	30.0
VERY GOOD	17	34.0
EXCELLENT	15	30.0
NO RESPONSE	4	4.2
Total	54	100.0

TRAINER
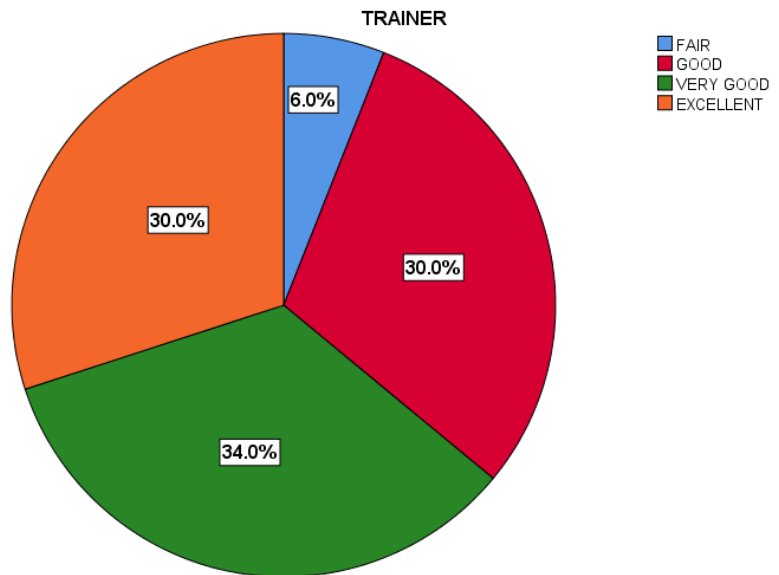
On practical exercises in module 8, 47.1 percent of the participants responded that the practical exercises was very good and 29.4 percent responded the practical exercises was excellent. Only 7.8 percent of the participant responded the practical exercises was fair. No participant responded the

practical exercises was poor. The Table and figure below show the participants' response to the practical exercises on module 8.

PRACTICAL EXERCISES

|	No. of Respondents	Percent
FAIR	4	7.8
GOOD	8	15.7
VERY GOOD	24	47.1
EXCELLENT	15	29.4
NO RESPONSE	3	3.2
Total	54	100.0

PRACTICAL EXERCISE
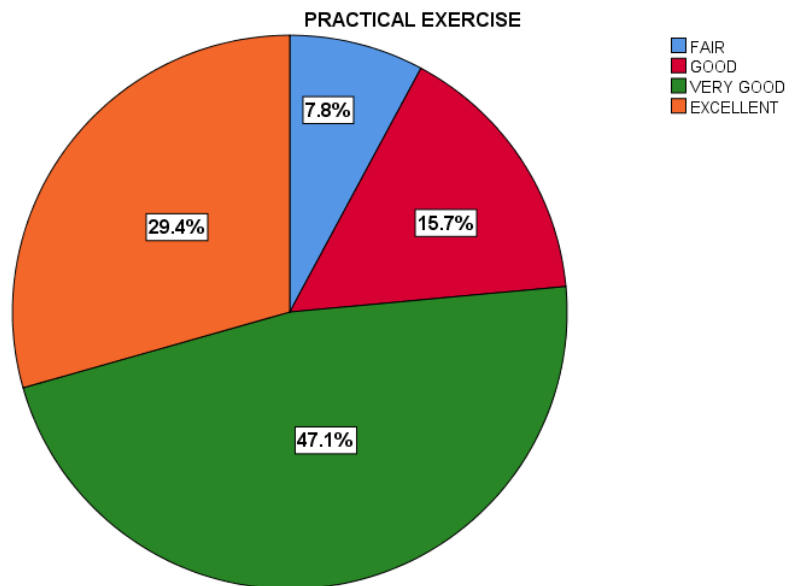
Module 9: the rights aspects of internet governance

On the content in module 9, 39.2 percent of the participants responded that the content was very good and 29.4 percent responded the content was excellent. Only 3.9 percent of the participants responded the module content was poor. The Table and figure below show the participants' response to the module 9 content.

CONTENT

	No. of Respondents	Percent
POOR	2	3.9
FAIR	7	13.7
GOOD	7	13.7
VERY GOOD	20	39.2
EXCELLENT	15	29.4
NO RESPONSE	3	4.2
Total	54	100.0

CONTENT
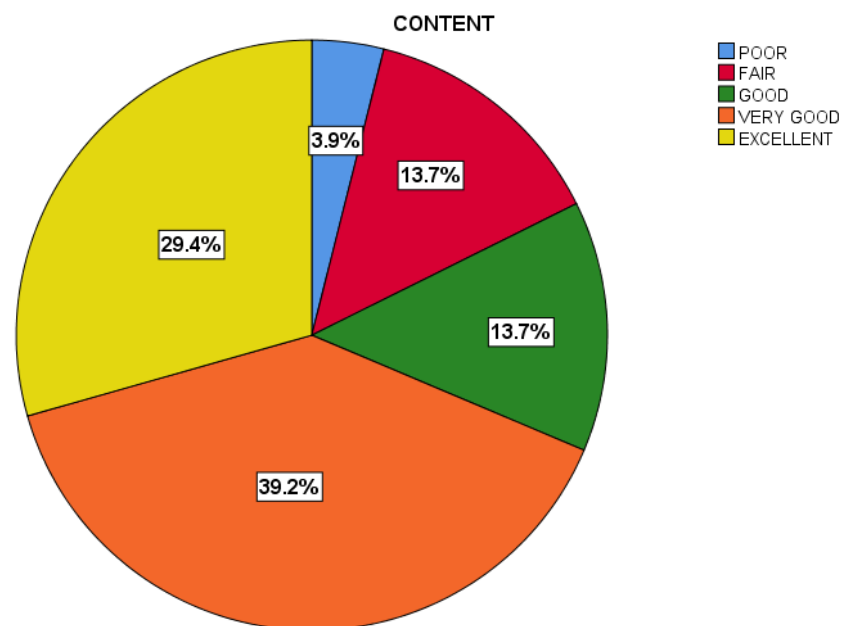
Regarding Trainers in module 9, 42.9 percent of the participants responded that the Trainers were very good and 22.4 percent responded the trainers were excellent. 10.2 percent of the participants responded the Trainers were fair in their delivery. The Table and figure below show the participants' response to the Trainers delivery on module 9.

TRAINER

	No. of Respondents	Percent
FAIR	5	10.2
GOOD	12	24.5
VERY GOOD	21	42.9
EXCELLENT	11	22.4
NO RESPONSE	5	5.3
Total	54	100.0
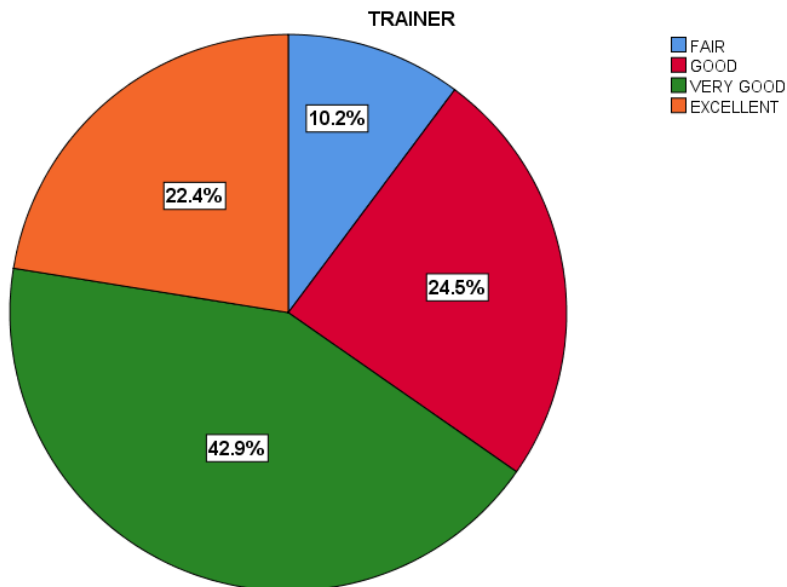
On the practical exercises in module 9, 36.7 percent of the participants responded that the practical exercises was very good and 30.6 percent responded the practical exercises was excellent. Only 6.1 percent of the participants responded the practical exercises was fair. No participant responded the practical exercises were poor. The Table and figure below show the participants' response to the practical exercises on module 9.

PRACTICAL EXERCISES

	No. of Respondents	Percent
FAIR	3	6.1
GOOD	13	26.5
VERY GOOD	18	36.7
EXCELLENT	15	30.6
NO RESPONSE	5	5.3
Total	54	100.0
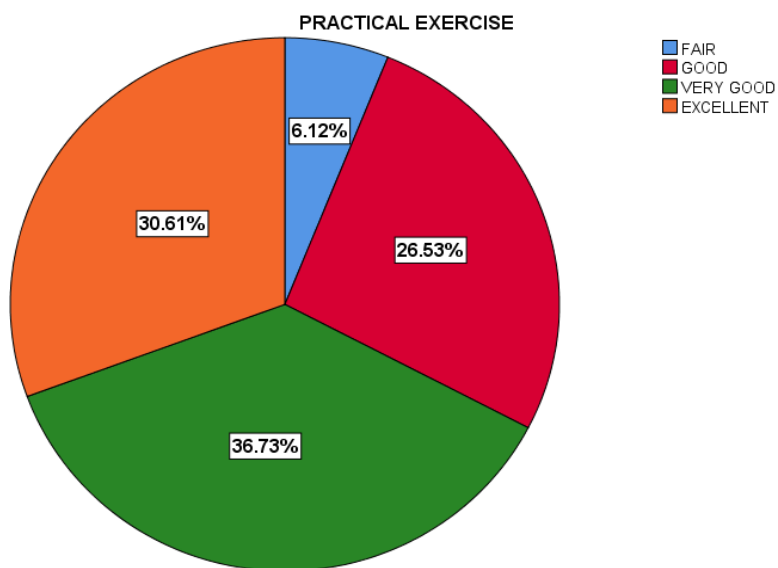
**Module 10: mapping internet governance institutions and stakeholders**

On the content in module 10, 37.3 percent of the participants responded that the content was very good and 33.3 percent responded it was excellent. Only 2 percent of the participant responded it was of a poor content. The Table and figure below show the participants' response to the module 10 content.

CONTENT

	No. of Respondents	Percent
POOR	1	2.0
FAIR	6	11.8
GOOD	8	15.7
VERY GOOD	19	37.3
EXCELLENT	17	33.3
NO RESPONSE	4	4.2
Total	**54**	**100.0**

CONTENT
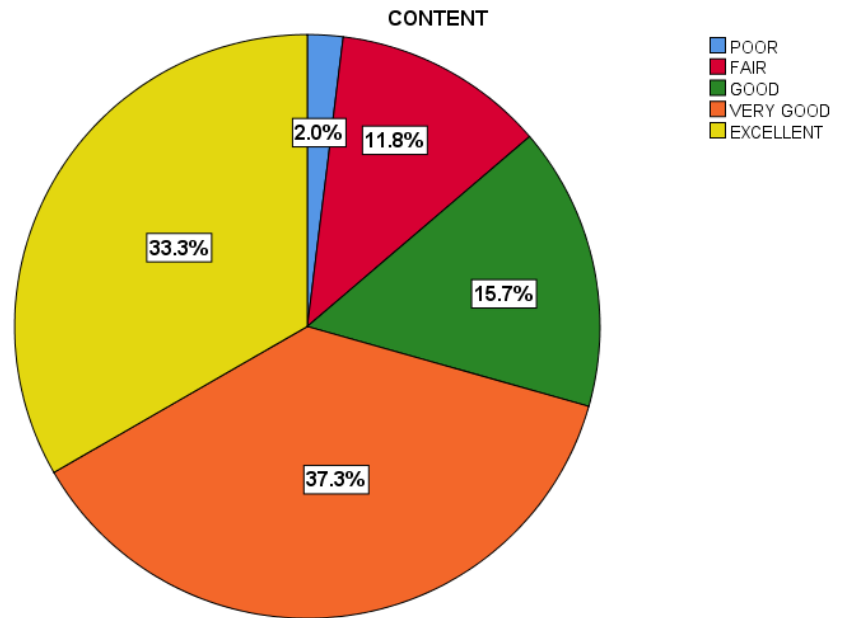
Regarding Trainers in module 10, 34.7 percent of the participants responded that the Trainers were very good and 32.7 responded the trainers were excellent. Only 2 percent of the participants responded the Trainers were poor on delivery. The Table and figure below show the participants' response to the Trainers delivery on module 10.

TRAINER

|	No. of Respondents	Percent
POOR	1	2.0
FAIR	2	4.1
GOOD	13	26.5
VERY GOOD	17	34.7
EXCELLENT	16	32.7

TRAINER
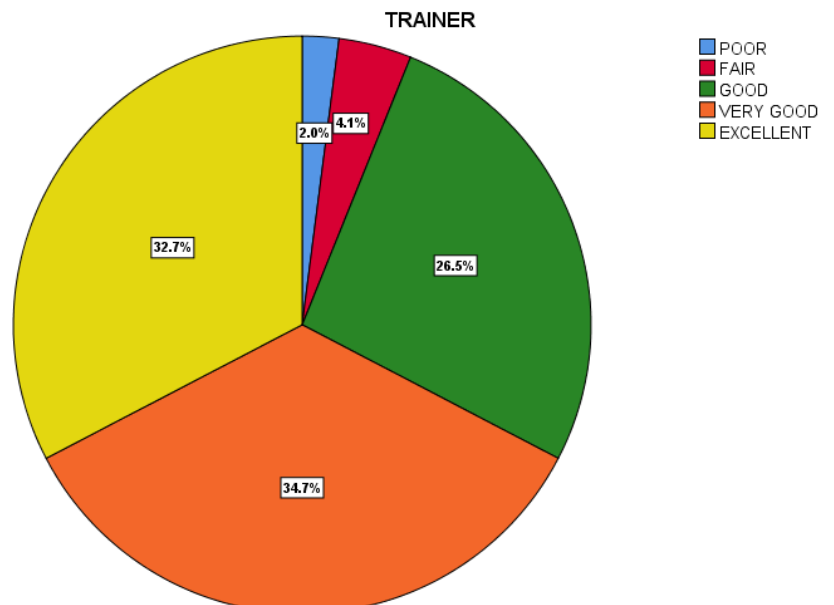
NO RESPONSE	5	5.3
Total	54	100.0

On practical exercises in module 10, 38.8 percent of the participants responded that the practical exercises was very good and 32.7 percent responded the practical exercises was excellent. Only 8.2 percent of the participant responded the practical exercises was fairly conducted. No participant responded the practical exercises were poor. The Table and figure below show the participants' response to the practical exercises on module 10.

PRACTICAL EXERCISES

|	No. of Respondents	Percent
FAIR	4	8.2
GOOD	10	20.4
VERY GOOD	19	38.8
EXCELLENT	16	32.7
NO RESPONSE	5	5.3
Total	54	100.0
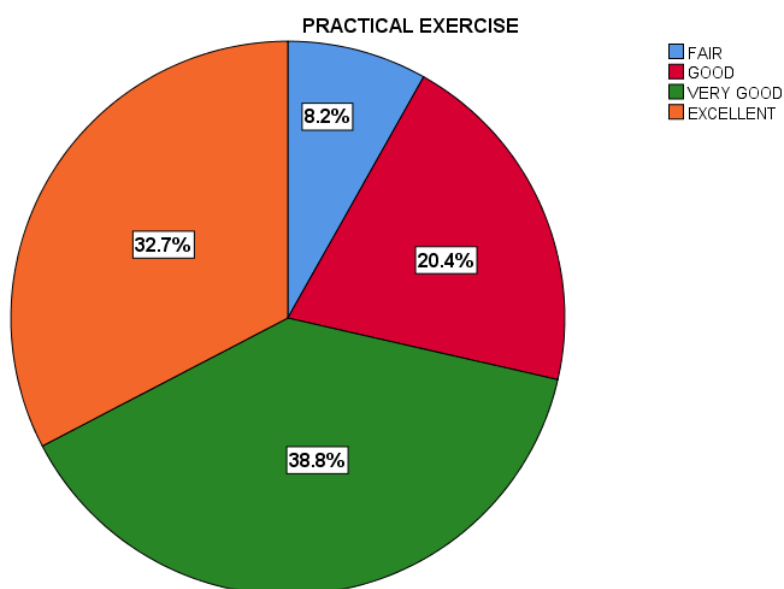
PRACTICAL EXERCISE

Module 11: addressing internet governance issues in Africa- strategies towards a common regional position.

On the content in module 11, 35.8 percent of the participants responded that the content was both excellent and very good. Only 3.8 percent of the participants responded it was poorly designed content. The Table and figure below show the participants' response to the module 11 content.

CONTENT

	No. of Respondents	Percent
POOR	2	3.8
FAIR	3	5.7
GOOD	10	18.9
VERY GOOD	19	35.8
EXCELLENT	19	35.8
NO RESPONSE	1	2.1
Total	54	100.0

CONTENT
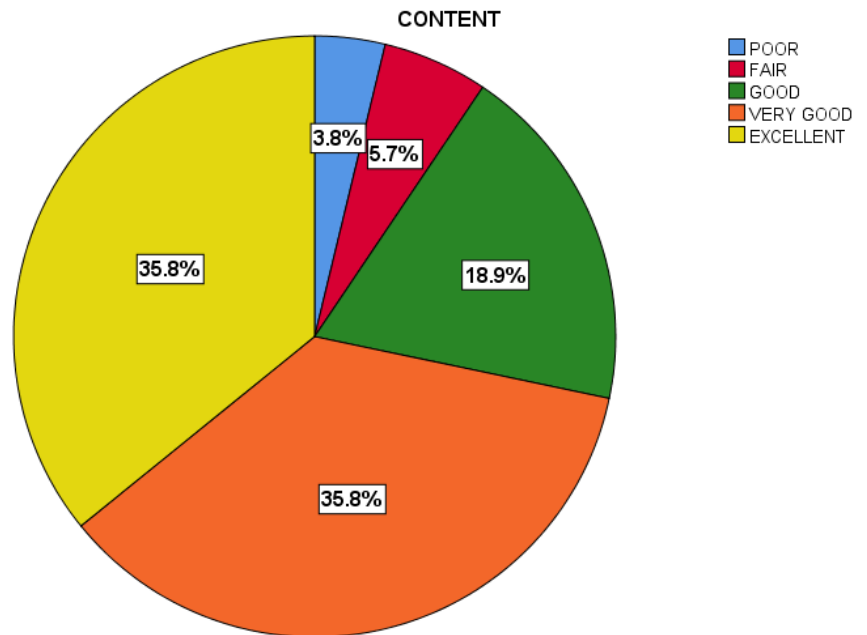
Regarding Trainers in module 11, 39.2 percent of the participants responded that the Trainers were excellent in their delivery and 33.3 percent responded the trainers were very good. Only 2 percent of the participants responded the Trainers were poor in their delivery. The Table and figure below show the participants' response to the Trainers delivery on module 11.

TRAINER

	No. of Respondents	Percent
POOR	1	2.0
FAIR	2	3.9
GOOD	11	21.6
VERY GOOD	17	33.3
EXCELLENT	20	39.2
NO RESPONSE	3	3.2
Total	95	100.0

TRAINER
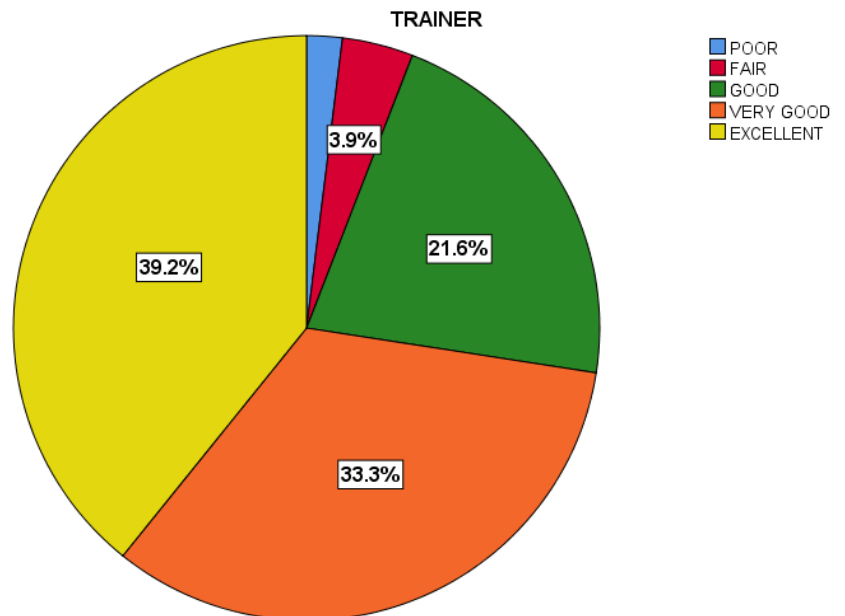
On the practical exercises in module 11, 35.3 percent of the participants responded that the practical exercises was both excellent and very good. Only 5.9 percent of the participant responded the practical exercises was fairly conducted. No participant responded the practical exercises were poor. The Table and figure below show the participants' response to the practical exercises on module 11.

PRACTICAL EXERCISES

	No. of Respondents	Percent
FAIR	3	5.9
GOOD	12	23.5
VERY GOOD	18	35.3
EXCELLENT	18	35.3
NO RESPONSE	3	3.2
Total	54	100.0

PRACTICAL EXERCISE

5.9% 23.5% 35.3% 35.3%

FAIR
GOOD
VERY GOOD
EXCELLENT
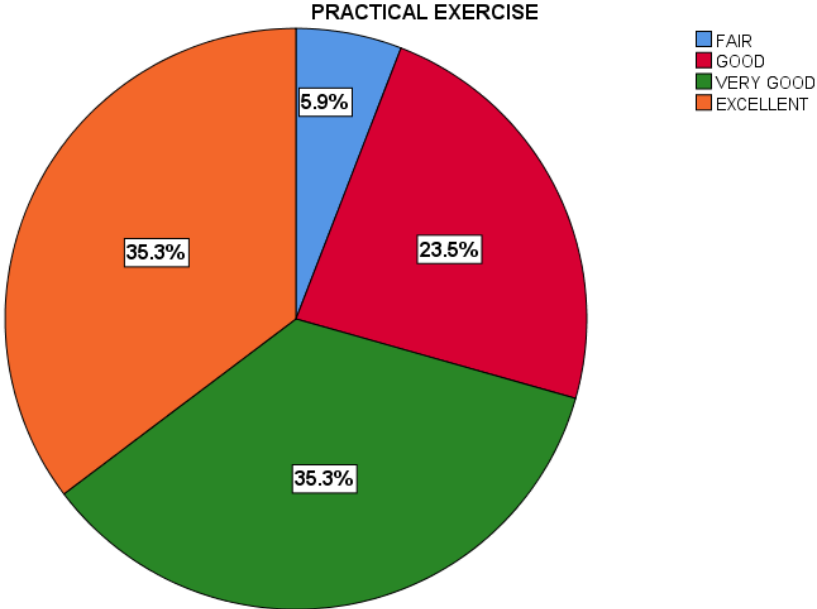
IV.   RECOMMENDATIONS AND SUGGESTIONS BY WORKSHOP PARTICIPANTS

Participants recommended that more time should be allocated for discussions and practical exercises on all modules. They also suggested that the practical exercises must be specific with more clarity. On the breakout discussions, the respondents advocated that there should be balance in terms of gender and expertise within groups. In this regard, respondents also suggested more African data and context for the group discussions.

V.   CONCLUSION

Nearly 80% of participants completed the evaluation forms and rated the *Content*, *Trainers* and *Practical Exercises*.

Averaging across all modules, nearly 67% though that the training *Content* is Very Good or Excellent, while 85% said the *Content* is at minimum Good.

By the same token, approximately 65% said that the *Trainers* are Very Good or Excellent, whereas 88% believed that the *Trainers* are at minimum Good.

As for the *Practical Exercises*, 66% of respondents believed that they are Very Good or Excellent. 87% responded that the *Practical Exercises* are at minimum Good.

The received evaluation feedback is generally encouraging and the majority of respondents felt that the workshop by and large has achieved its intended goals. However, the respondents thought that more time should be allocated to discussions and practical exercises. Furthermore, the respondents suggested that more African data and context ought to be included in the group discussions.